

Help us to satisfy our clients.

Please fulfil the following poll, and value the service you received and the importance it has for you. (Fulfil following questions for the department you have contacted only):

Send to: CONSIGMAR-Valencia (A/at. Quality Dept.) Dr. J. J. Domine, 18-Izqda. E-46011-Valencia - SPAIN e-mail: consigmar@consigmar.com - Fax: +34963674916	Question	Assessment: <small>(From 1 to 10) Crummy = 1 Excellent = 10</small>	Importance for you: <small>(From 1 to 10) Nil = 1 Extraordinary =10</small>
	RECEPTION department,		
	Have you been attended promptly?		
	Have you been attended correctly?		
	OPERATIONS department,		
	Have you received the information you were looking for?		
	Has your cargo been treated as you expected?		
	IMPORT department,		
	Have you been attended promptly?		
	Have you received the information and the assistance you needed?		
	Were your documents arranged correctly?		
	Did you receive the cargo as expected?		
	EXPORT department,		
	Have you been attended promptly?		
	Have you received the information and the assistance you needed?		
	Were your documents arranged correctly?		
	Did you receive the container as requested?		
	TRUCKING department,		
Have you been attended promptly?			
Did you receive your transport on time?			
Did you receive the container with the conditions you expected?			

Please, specify what you missed in our services:

Please, punctuate from 1 to 10:	<small>(minimum = 1; maximum = 10)</small>
Your global grade of satisfaction with us:	
Relation quality/price of our services:	

You can give us your details (please, your name, and company):

(According to law we do inform you that all personal details you give us will be kept with our quality system documents, for the term in said quality system stated.)

You can also contact us by our page www.consigmar.com